

## PET POLICY

### ARENAL VOLCANO INN AND QUE RICO RESTAURANT

Thank you for visiting our hotel with your pet. We kindly request that the owners read and agree to the following hotel pet policies.

We reserve the right to admit certain pets if we consider it is not convenient for the comfort and safety of our guests.

- We welcome well-mannered pets - cats and medium and small sized dogs.
- Pets are not allowed to lay down on the hotel beds, and they are not allowed to make use of the showers or the towels for guests. It is the owner responsibility to make sure this does not happen and to bring their pets' beds for their comfort.
- Pets cannot be left unattended in guest rooms and must be leashed and supervised at all times while on hotel property.
- Pets are not allowed in our pool or jacuzzi area.
- Guests are responsible for cleaning up after their pets inside the hotel and throughout the property grounds.
- Guests are responsible for all personal injuries and/or property damage related to their pet. After departure the room will be inspected, and any damages will be placed on the guest's account.

Thank you very much for your understanding and cooperation!

